

SIGNIFICANT EVENT NOTICE

The following page outlines important changes which may affect your account with Super SA.



Internal Dispute Resolution changes

Effective 1 July 2022, members who wish to lodge a complaint will have the option to do so verbally. If you are dissatisfied with a product or service provided by Super SA, you can submit a complaint in the following ways:

Website: Complete and submit the Member Complaint Form online or download the Member Complaint Form and send to Super SA via email or post.

Email: supercomplaints@sa.gov.au

Mail: Dispute Resolution Team, Super SA, GPO Box 48, Adelaide SA 5001

Member Centre: 151 Pirie Street, Adelaide

Telephone: 1300 369 315

Complaints will be acknowledged within one business day (or as soon as practicable from receipt) and a response will be provided within 45 days, in accordance with industry standard.



Contact Us

For further information visit supersa.sa.gov.au, or contact our local Member Services team via email at supersa@sa.gov.au or phone 1300 369 315.

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